

17 September 2025

Reference Letter

To Whom It May Concern,

It is my pleasure to provide this professional reference for Serena Ho, who has served as our external audit partner from BDO for the last 5 years. Over the course of our engagement, I have consistently been impressed with the professionalism, depth of expertise, and proactive approach brought to the audit process.

Serena demonstrates a strong commitment to service delivery and consistently ensures that audit deadlines and requirements are met with the highest standard of quality. Her ability to tackle complex problems and resolve issues efficiently has been invaluable to our organisation. BDO's approach challenges with a balanced perspective, offering practical solutions while maintaining the necessary independence and objectivity expected of an external auditor.

Beyond technical proficiency, Serena has shown excellent communication and interpersonal skills. She fosters a collaborative environment with both management and staff, ensuring that the audit process is not only thorough but also constructive.

Based on my experience, I can confidently recommend Serena and BDO as a trusted and reliable partners. Their professionalism, problem-solving capabilities, and dedication to client service set them apart as an audit partner of the highest calibre.

Should you require any further information, please feel free to contact me directly.

Sincerely,



Charl Drury
Chief Financial Officer

DIRECTORS

Alex Taplin (CEO), Charl Drury (CFO),
*Burchert Johannes, *Eric Kump (USA), **Steve Parker (UK),
*Jacci Myburgh, *Munyaradzi Tshuma

* Non-Executives
** Independent Non-Executive